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I started to experience some deterioration in my hearing ability since several years ago. I have tried different hearing aid types of different brands; however, the problems still persisted.

I have a considerable high mobility. My job demands me to have excellent communication skills and at the same time to maintain my working performance. I was having difficulties to hear especially in spacious place with different sound sources, such as meetings, seminars or even when listening to sermons at mosque. Moreover, I had difficulties whenever I needed to communicate via telephone or mobile phone.

Then I tried to consult with PT ABDI in Jambi. The consultant advised me to use the hearing instrument Savia 11 CIC from Phonak (Switzerland). After using that hearing instrument, I do not feel any hearing problem/difficulty. The hearing instrument has helped me in every situation, whether in noisy or quiet places. I extremely comfortable using this hearing instrument, something that I did not experience with the hearing instrument I used in the past. What I like even more is that I have more confidence in using this hearing instrument because of its tiny size which makes it appear invisible from the outside.

My thanks to Phonak and PT ABDI! I wish every success to both!