



Mrs. Sukarsih Miharja (Indonesia)

Mrs. Sukarsih Miharja, 74 years old, has started to experience decreasing hearing ability since 2 years ago. She could not hear clearly when speaking with her family or friends. She could not even hear cars' noises when walking in the park.

She went to see Prof. dr. Hendarto Hendarmin, Sp. THT eight months ago and was referenced for a hearing test at PT Alat Bantu Dengar Indonesia (PT ABDI). After examination, Mrs. Sukarsih was diagnosed to have a moderate hearing loss of 60 dB. She tried a hearing aid from Phonak, Maxx 11-CIC. After using the hearing aid, Ms. Sukarsih felt a huge difference in her hearing ability and even after using that aid for 7 months, she has not experienced anymore problem in communicating with her family and socializing with her friends.

Mrs. Sukarsih thanks PT ABDI for providing such a satisfactory service. Their consultants have provided great services and gratifying explanations to the questions asked.

I wish great success to PT ABDI and hoping that they maintain providing great and best service to its customers, said Mrs. Sukarsih.